

RESPONDING TO INVENTORY PRODUCT QUESTIONS

In addition to the standard data collected at a chemical product level, you may be asked for supplemental information regarding one or more products in your inventory. With CleanChain's Inventory Product Questions (IPQ), you can seamlessly provide additional information requested at the chemical product level – updating the information at any time. CleanChain ensures that you will no longer have to spend additional time collecting, sharing and storing information from diverse, distributed sources of information. Using CleanChain's IPQ functionality, you will

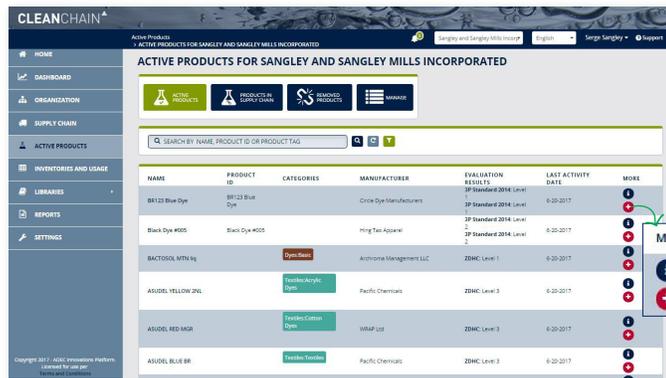
streamline communication and improve collaboration with your customers.



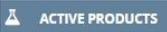
This **Quick Reference** will show you how to view your Inventory Product Questions and track all unanswered/answered product questions.

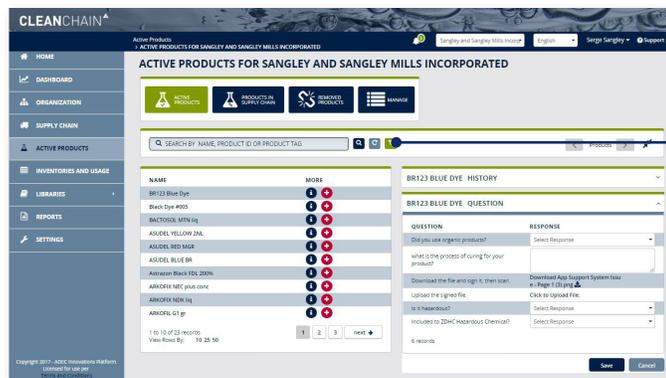


For more detailed guidance regarding Responding to Inventory Product Questions, please follow our complete **Training Guide** continued on the next page.



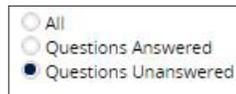
VIEW ALL PRODUCT QUESTIONS (PAGE 1)

1. Go to **Active Products**  using the left navigation menu.
2. This table displays details on all of your products that were previously uploaded into CleanChain.
3. Click the “+” icon to view/answer questions for the product.
4. If you have answered or updated any questions, click save.



VIEW ALL UNANSWERED/ANSWERED PRODUCT QUESTIONS (PAGE 2-3)

1. Go to **Active Products**  using the left navigation menu.
2. Click the **filter**  button located next to the search field.
3. Select “**Questions Unanswered**” or “**Questions Answered**”.



RESPONDING TO INVENTORY PRODUCT QUESTIONS

VIEW ALL PRODUCT QUESTIONS

The screenshot shows the 'ACTIVE PRODUCTS FOR SANGLEY AND SANGLEY MILLS INCORPORATED' page. A table lists products with columns for NAME, PRODUCT ID, CATEGORIES, MANUFACTURER, EVALUATION RESULTS, LAST ACTIVITY DATE, and MORE. The 'MORE' column contains icons: a blue 'i' for historical data and a red '+' for unanswered questions.

NAME	PRODUCT ID	CATEGORIES	MANUFACTURER	EVALUATION RESULTS	LAST ACTIVITY DATE	MORE
BR123 Blue Dye	BR123 Blue Dye		Circle Dye Manufacturers	3P Standard 2014: Level 1	6-20-2017	i +
Black Dye #005	Black Dye #005		Hing Tao Apparel	3P Standard 2014: Level 2	6-20-2017	i +
BACTOSOL MTN liq		Dyes/Inks	Archroma Management LLC	ZDHC: Level 1	6-20-2017	i +
ASUIDEL YELLOW 2NL		Textiles/Acrylic Dyes	Pacific Chemicals	ZDHC: Level 3	6-20-2017	i +
ASUIDEL RED MGR		Textiles/Cotton Dyes	WRAP Ltd	ZDHC: Level 3	6-20-2017	i +
ASUIDEL BLUE BR		Textiles/Textiles	Pacific Chemicals	ZDHC: Level 3	6-20-2017	i +

1. Go to **Active Products** using the left navigation menu.
2. This table displays details on all of your products that were previously uploaded into CleanChain.

Note: Please, bring your attention to the **“More”** column.

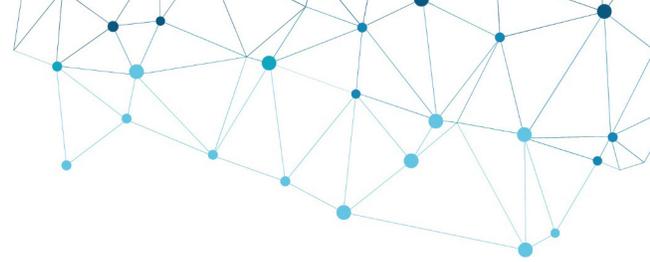
The **“i”** icon will direct you to the historical data pertaining to the product.

The **“+”** icon will direct you to all questions pertaining to the product. If the icon is colored blue, all questions for that product have been answered. If the icon is red, there are unanswered questions pertaining to the product.

The screenshot shows the 'BR123 BLUE DYE HISTORY' and 'BR123 BLUE DYE QUESTION' panels. The 'QUESTION' panel lists questions with response options.

QUESTION	RESPONSE
Did you use organic products?	Select Response
What is the process of curing for your product?	
Download the file and sign it, then scan.	Download App Support System Issue - Page 3 (3 pages)
Upload the signed file.	Click to Upload File
Is it hazardous?	Select Response
Included to ZDHC Hazardous Chemical?	Select Response

3. Click the **“+”** icon to view/answer questions for the product.
4. If you have answered or updated any questions, click **Save**.



The screenshot shows the 'ACTIVE PRODUCTS' section of the CLEANCHAIN interface. A table lists various products with a 'MORE' column containing status icons. A filter dropdown in the top right of the table is set to 'Questions Unanswered'. A search bar and navigation buttons are also visible.

A close-up of the filter dropdown menu. The 'Questions Unanswered' option is selected, indicated by a blue dot next to the radio button.

VIEW ALL UNANSWERED PRODUCT QUESTIONS

To Add New Products:

1. Go to **Active Products** using the left navigation menu.
2. Click the **filter** button located next to the search field.
3. Select **“Questions Unanswered”**.
4. The system will automatically filter your results so only products with unanswered questions will appear.

The screenshot shows the 'ACTIVE PRODUCTS' section of the CLEANCHAIN interface. A table lists various products with a 'MORE' column containing status icons. A filter dropdown in the top right of the table is set to 'Questions Answered'. A search bar and navigation buttons are also visible.

A close-up of the filter dropdown menu. The 'Questions Answered' option is selected, indicated by a blue dot next to the radio button.

VIEW ALL ANSWERED PRODUCT QUESTIONS

To Add New Products:

1. Go to **Active Products** using the left navigation menu.
2. Click the **filter** button located next to the search field.
3. Select **“Questions Answered”**.
4. The system will automatically filter your results so only products with answered questions will appear.